RemoteView
ATM | ITM

	BASIC	ADVANCED	PREMIER
	Standard Package, 3 most popular modules, one low price.	Includes Basic plus two other modules of your choice. Customize the package to fit your needs.	Full Module suite, maximizing efficiency and security.
Diagnostic	✅	✅	✅
Windows Patch Management	✅	✅	✅
Electronic Journals & Analytics	✅	✅	✅
Security Plus	❌	⭕	✅
Hard Drive Backups	❌	⭕	✅
Marketing Screens	❌	⭕	✅
Hard Drive Encryption	❌	⭕	✅

Diagnostic

Monitor, manage, and maintain your ATMs/ITMs. Reduce service calls with remote troubleshooting and expedited resolution. Includes remotely identifying the problem, and repair of basic software issues for increased uptime.

- Hardware and software diagnostic
- Remote reboots
- Pull logs and tallies
- Includes dedicated & certified RemoteView Specialists
- If RemoteView Specialist can't fix, a technician is dispatched with detailed diagnostic information for faster repair and a first time fix

Windows Patch Management

Maintain compliance and keep your ATMs/ITMs secure with-up-to-date software patches.

- Preferred update scheduling
- Patch status reports provided, ready for auditors
- Automated patch installation

Electronic Journals & Analytics

View and download real-time Electronic Journal activity and reports that are uploaded automatically.

- Protect against Reg E Act 205.13 Administrative enforcement; record Retention (requires initial set up)
- One year of retention guaranteed
- Analytics and reports showing transaction types, volume, and profitability included
- Piko VMS integration for video recording of transactional events

Security Plus

Protect your devices with trusted Application Control to prevent malicious attacks.

- Zero-day protection against malicious attacks
- Security logs available upon request
- Centralized policy management
- Windows firewall management
- Password management

Hard Drive Backups

Daily backups performed to limit downtime and data loss.

- Fast and reliable storage with solid-state drives
- View backup status online
- Restore functionality and avoid extended downtime
- Incremental backups with monthly full backup

Marketing Screens

Deploy advertisement screens to any and all ATMs/ITMs, automatically at times you choose.

- Includes quarterly marketing screens updates for each ATM/ITM (may require initial set up costs)
- Sync up with in-branch campaigns or in market advertising
- Update welcome, please wait and thank you screens
- Update receipt logos

Hard Drive Encryption

Lock down your hard drive with 256-bit encryption to prevent unauthorized access.

- Protect against sensitive information
- Safeguard against stolen hard drive
- Utilizes local TPM of ATMs/ITMs

Resolve over 63% of issues without a tech being dispatched