

# RemoteView

Resolve over 63% of issues without a tech being dispatched.

## ATM | ITM

	STANDARD	PREMIER
	Standard Package, 4 most popular modules, one low price.	Full Module suite, maximizing efficiency and security.
Diagnostic	✓	✓
Windows Patch Management	✓	✓
Security Plus	✓	✓
Hard Drive Encryption	✓	✓
Electronic Journals & Analytics	a la carte	✓
Marketing Screens	a la carte	✓
Conveyance Image Deposit	a la carte	✓

Agent per ATM/ITM per month. Agent installation 1 hour per machine, plus travel.  
Conveyance will require additional PROFESSIONAL SERVICES costs.



### Diagnostic

Monitor, manage, and maintain your ATMs/ITMs. Reduce service calls with remote troubleshooting and expedited resolution. Includes remotely identifying the problem, and repair of basic software issues for increased uptime.

- Hardware and software diagnostic
- Remote reboots
- Pull logs and tallies
- Includes dedicated & certified RemoteView Specialists
- If RemoteView Specialist can't fix, a technician is dispatched with detailed diagnostic information for faster repair



### Windows Patch Management

Maintain compliance and keep your ATMs/ITMs secure with up-to-date software patches.

- Preferred update scheduling
- Patch status reports provided, ready for auditors
- Automated patch installation



### Security Plus

Protect your devices with trusted Application Control to prevent malicious attacks.

- Zero-day protection against malicious attacks
- Security logs available upon request
- Centralized policy management
- Windows firewall management
- Password management



### Hard Drive Encryption

Lock down your hard drive with 256-bit encryption to prevent unauthorized access.

- Protect against sensitive information
- Safeguard against stolen hard drive
- Utilizes local TPM of ATMs/ITMs



### Electronic Journals & Analytics

View and download real-time Electronic Journal activity and reports that are uploaded automatically.

- Protect against Reg E Act 205.13 Administrative enforcement; record Retention (requires initial set up)
- One year of retention guaranteed
- Analytics and reports showing transaction types, volume, and profitability included
- Piko VMS integration for video recording of transactional events



### Marketing Screens

Deploy advertisement screens to any and all ATMs/ITMs, automatically at times you choose.

- Includes quarterly marketing screens updates for each ATM/ITM (may require initial set up costs)
- Sync up with in-branch campaigns or in market advertising
- Update welcome, please wait and thank you screens
- Update receipt logos



### Conveyance Image Deposit

Conveyance Cloud Check Imaging:

- No physical servers
- No operating systems
- Simple API integrations
- Secure windows patches
- Reduced expense
- Ties into RemoteView monitoring solution
- Unlimited retention on images
- RemoteView module